



DENVER HEALTH™

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FOR LIFE'S JOURNEY

Denver Health and Hospital Authority Board Meeting
MEETING MINUTES

601 Broadway, 9th Floor Conf. Rm
Thursday, October 24, 2024
1:32 p.m. – 5:20 p.m.

Board of Directors	Staff	Staff	Guests
Present: In Person Unless Otherwise Stated	Donna Lynne, DrPH.	Connie Savor Price, M.D.	Sanchit Pandey
Patti Klinge	April Audain	Crystal Potter Rivera	Judith Benton
Tom Kim	Bob Belknap, M.D.	Chuck Scully	Tracy Bruns
Dean Eli Provencio-Vasquez, R.N.	Kathy Boyle, RN, Ph.D.	Enid Wade, J.D.	Gina Glockner
Hollie Velasquez-Horvath	Steve Federico, M.D.	Lorena Zimmer	Sarah Meadows
Chris Watney	Amy Friedman	Morris Askenazi, M.D.	Haddas Lev
Jim Chavez	Kris Gaw	Katherine Marinelli	Michael Moore
Pia Dean	Simon Hambidge, M.D.		Daniel Kortsch, M.D.
Doug Friednash	Rebecca Hanratty, M.D.		Stephen Wolf, M.D.
Kathy Nesbitt	Romana Hasnain-Wynia, Ph.D.		
	Amy King		
	Greg McCarthy		
Absent:	Jacque Montgomery		
Lily Cervantes, M.D.	Abraham Nussbaum, M.D.		
Frank deGruy, M.D.	Read Pierce, M.D.		

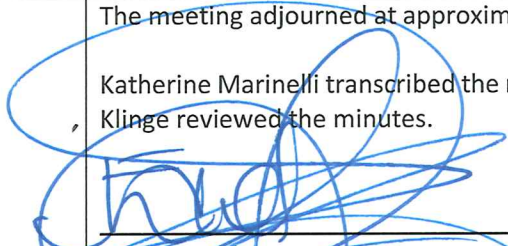
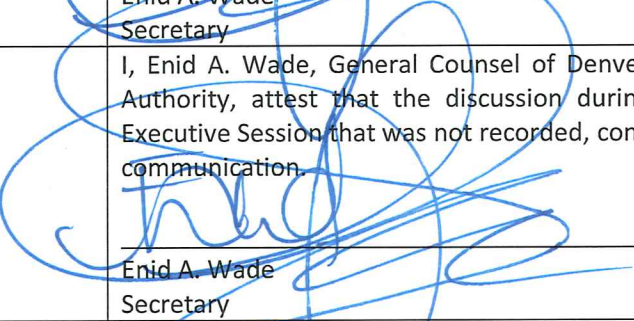
Agenda Topic	Responsible Person (s)	Status/Comments
<p>I. Call to Order and Preliminary Matters</p> <p>A. Approval of September 26, 2024, Meeting Minutes</p> <p>B. Conflict of Interest Disclosure Statement</p> <p>C. Key Personnel Updates</p> <p>D. Public Comment</p> <p>E. Video Highlights</p>	<p>Patti Klinge</p>	<p>Ms. Patti Klinge, Chairperson, called the meeting to order at 1:32 p.m. Mr. Tom Kim made a motion to approve the minutes, and the motion was seconded and approved unanimously.</p> <p>Ms. Klinge requested disclosure of any conflicts of interest. No conflicts were disclosed.</p> <p>Dr. Lynne introduced Dr. Stephen Wolf, who is acting in the place of Dr. Connie Savor Price, M.D., while she is attending a conference. Dr. Morris Askenazi is attending his first board meeting since assuming the role as President of the Medical Staff. Dr. Lynne also introduced Dr. Rebecca Hanratty, who will be the new Chief Ambulatory Care Officer and CEO of Denver Community Health Services starting in November 2024.</p> <p>Mr. Sanchit Pandey provided public comment.</p> <p>A video was shown about a patient who received treatment at Denver Health for Breast Cancer. October is Breast Cancer Awareness month. A second video was showing reflecting services that would be supported and community members who would benefit if the 2Q ballot initiative is successful.</p>
<p>II. Medical Staff/Quality</p> <p>A. Medical Staff Appointments</p> <p>B. Medical Staff Executive Committee (MSEC) Update</p>	<p>Morris Askenazi, M.D.</p> <p>Morris Askenazi, M.D.</p>	<p>Dr. Morris Askenazi presented 14 new applicants for medical staff appointments, 56 reappointments, and 38 physicians leaving the medical staff. Ms. Pia Dean made a motion to approve the requested appointments and privileges. The motion was seconded and was unanimously approved.</p> <p>Dr. Askenazi described highlights of the Annual Medical Staff Awards Banquet, which was held October 23, 2024. Many providers were recognized for clinical and academic service to Denver Health. The</p>

		new MSEC President-Elect is Dr. Stacy Trent, who previously was the MSEC Secretary. Dr. Simon Hambidge was also recognized at the awards dinner for his 30 years of service to Denver Health.
III. Consent Items		No items were on the consent calendar.
IV. New Business A. Executive Leadership Update	Donna Lynne, DrPH & Senior Leadership Team	<p>Dr. Kathy Boyle shared recognition of and kudos for Ms. Jacque Montgomery, offered from Ms. Kelly Medero. Ms. Montgomery interviewed the son of one of the SICU Nurses about his plans to write his own article for a journalism class, about Denver Health.</p> <p>Dr. Steve Federico read a Proclamation from the City and County of Denver, recognizing and honoring Dr. Simon Hambidge. This Proclamation named January 12, 2025, as Dr. Simon Hambidge Day.</p> <p>Dr. Donna Lynne, herself or by calling on others, provided updates on key Denver Health events and matters. Dr. Lynne shared that she hosted 19 CEO Town Halls, in which she discussed matters including changes to benefits, ballot measures, appointment access, and nursing pay. There has been a great deal of media attention, including many print interviews and television appearances by Dr. Lynne, in which she discussed the ballot initiative and how it can help Denver Health and its patients. She also briefly reported on the discussions with the City regarding its budget. October is Domestic Violence Awareness Month and the 411 highlighted the SANE Program. Ms. Michelle Metz, Director of the SANE program since 2011, discussed the program, its purpose, and growth. In 2023, SANE performed 597 exams and is expected to exceed that number in 2024. Ms. Kris Gaw reported that the Department of Orthopedics recently received the DNV Healthcare Accreditation Services Advanced Certification for the Orthopedic Center of Excellence. Sodexo recently replaced seven outdated ScrubEx machines with new units. Dr. Wolf, reporting on behalf of Dr. Price, provided information on physician and provider wellness and the mini-z survey. Denver Health partnerships are continuing to expand with</p>

<p>B. State of the Department</p>	<p>Lara Penny, M.D.</p>	<p>Flight for Life, Kaiser, and Common Spirit. Dr. Wolf briefly reported on the IV Fluid Shortage due to the Hurricane that hit North Carolina and the Baxter Plant. Dr. Read Pierce reported that the volumes in Pavilion C, specifically in the Inpatient Pediatrics and Labor and Delivery departments, have increased and year to date deliveries remain ahead of projections. Many efforts have been implemented to support people and systems amidst the high volumes.</p> <p>Dr. Lara Penny provided a presentation on the State of the Family Medicine Department. Dr. Penny reported that the department is made up of 80 Physicians and 47 APPs; 16 physicians deliver babies, of those, 5 physicians performing C-Section deliveries, 3 Sports Medicine physicians, 13 Addiction Medicine providers. Family Medicine staffs 6 Primary Care clinics, Inpatient Medicine, Urgent Care, City Jail, Labor and Delivery, Newborn Nursery, and the LGBT+ Center.</p>
<p>C. 10 Minute Break</p>		
<p>D. Annual GME Report</p>	<p>Abraham Nussbaum, M.D. & Sarah Meadows</p>	<p>Dr. Abraham Nussbaum and Ms. Sarah Meadows provided the annual presentation on Graduate Medical Education and Resident Program at Denver Health. Dr. Nussbaum briefly outlined the educational programs that Denver Health offers. Family Medicine Residency welcomed its first class of 4 residents in June 2024 and was sponsored by Denver Community Health Services, based out of the DH Montbello Clinic. Dr. Nussbaum briefly discussed the federal funding that the residency programs receive. Ms. Meadows reported on the Sponsored Accredited Residency and Fellowship programs, with the largest program at Denver Health, being the Emergency Medicine Residency.</p>
<p>E. Access to Care Presentation</p>	<p>Michael Moore & Haddas Lev</p>	<p>Ms. Haddas Lev reported on the strategic initiatives for Ambulatory Access and Quality. Three areas of work within this initiative are: Match capacity to provide appointments with demand, optimize experience of scheduling for patients and staff, and enhance quality</p>

<p>F. Strategy Update</p> <p>G. Nabla AI Scribe Program Update</p>	<p>Read Pierce, M.D.</p> <p>Daniel Kortsch, M.D.</p>	<p>and safety. Ms. Lev shared how scheduling optimization has progressed to help more patients get access to appointments. Working with ECG Management Consultants to help design and implement new scheduling process throughout the 49 disciplines across primary care and specialty care identified as in scope for this project.</p> <p>Dr. Pierce provided a brief update on the Strategy Plan for the organization. Dr. Pierce highlighted the areas that we have done well as an organization: employee turnover, inpatient ratio to hospital top box ratings, and operating margin. There are still many areas that need improvement, and the teams will continue to work on.</p> <p>Dr. Daniel Kortsch provided an overview on the Nabla AI Scribe Pilot Program. The Nabla Scribe program is designed to help providers with clinical documentation while they are seeing patients. During the first 5 weeks of the pilot, 47 users saw over 3,700 encounters. Providers are very favorable of the pilot and saw a 40% reduction in typing in the patient encounter. Overall, Patient Satisfaction scores are up from 69% to 84%. The Nabla AI Scribe Program has been a success during the Pilot. Expected Ambulatory Go Live is early December.</p>
<p>V. Community and Board Member Reports</p> <p>A. Finance, Audit, and Compliance Committee</p> <p>a) Update on DHMP Operations and Financials and Request for Approval of Payment by DHHA to DHMP, including by calling on Donna Lynne, DHHA CEO and Greg McCarthy, DHMP CEO.</p>	<p>Tom Kim</p>	<p>Ms. April Audain briefly discussed the financial trends in September and stated that Denver Health saw favorable volumes overall and our operating income \$4.5 M is favorable to budget. Ms. Audain also reported that the contract labor is continuing to decrease. Denver Health currently has 92 days cash on hand. There will be a chance to get a more intensive look at the budget and how we are doing YTD at the November 19th budget meeting.</p>

<p>B. Quality, Safety, and Service Improvement Committee (QSSIC)</p> <p>C. Community Health Services</p> <p>D. Chair's Report</p>	<p>Read Pierce, M.D.</p> <p>Pia Dean</p> <p>Patti Klinge</p>	<p>Dr. Pierce shared that the committee saw two presentations by Ms. Hollie Porras on Pain and Opioid Stewardship Update and Corrective Action Process Review and Provider Privileging and Credentialing by Ms. Kim Pakney.</p> <p>Ms. Dean provided a brief report on the most recent Community Health Services Board meeting. The board saw presentations by Ms. Maria Schimpf on RESTORE and a presentation on Integrated Behavioral Health.</p> <p>Ms. Klinge encouraged the board to attend the budget meeting on November 19th.</p>
<p>VI. Executive Session</p> <p>A. CEO Matters</p> <p>B. Litigation Update (As Needed)</p> <p>C. HR/Personnel Matters</p> <p>D. Board Only Deliberation</p>		<p>Mr. Kim made a motion at 4:20 p.m. to enter into executive session pursuant to C.R.S. section 24-6-402 (4)(a), (b), (c), (e), (f), and (g), which allow for review and discussion of legal advice on regulatory, legal, and compliance matters, and on pending, threatened, or imminent litigation and settlements; to deliberate and discuss personnel and peer review matters; and matters confidential under HIPAA, and matters confidential under other laws, and positions and strategy for negotiation; and under the deliberative process privilege pursuant to common law and C.R.S. Section 24-72-204 (3)(a), (4), and (13). The motion was seconded, and the motion passed unanimously.</p> <p>The board came out of executive session at 4:35 pm, to vote on the approval of payment of \$10M from DHHA to DHMP. Ms. Dean made a motion to accept the resolution. The motion was seconded and unanimously approved. This resolution is attached to these minutes as Exhibit A.</p> <p>The board re-entered into executive session at 4:37 pm.</p>

		The board came out of executive session again at 5:20 p.m.
VII. Adjournment	Patti Klinge	<p>The meeting adjourned at approximately 5:20 p.m.</p> <p>Katherine Marinelli transcribed the meeting. Enid A. Wade and Patti Klinge reviewed the minutes.</p>  <p>_____ Enid A. Wade Secretary</p>
		<p>I, Enid A. Wade, General Counsel of Denver Health and Hospital Authority, attest that the discussion during any portion of the Executive Session that was not recorded, concerned attorney-client communication.</p>  <p>_____ Enid A. Wade Secretary</p>

**DENVER HEALTH AND HOSPITAL AUTHORITY
BOARD OF DIRECTORS' RESOLUTION TO AUTHORIZE
TRANSFER OF SUPPLEMENTAL FUNDS FROM THE AUTHORITY
TO DENVER HEALTH MEDICAL PLAN**

October 24, 2024

WHEREAS, the Denver Health and Hospital Authority ("Denver Health") is duly organized and existing as a body corporate and political subdivision of the State of Colorado pursuant to Section 25-29-101, *et seq.*, Colorado Revised Statutes (the "Act");

WHEREAS, Denver Health is a comprehensive, fully integrated health system, which includes a full service hospital providing emergency and acute care services, a Level 1 Trauma Center, 10 community-based clinics, 19 school-based clinics, 4 urgent care centers, and a paramedic service, which collectively provide primary care, emergency care, acute care, mental and behavioral health care and ensure access to high quality and equitable health care to those who live in Denver regardless of insurance status or ability to pay; the services and operations of Denver Health are essential to the well-being and health of the community and the patients we serve;

WHEREAS, Denver Health Medical Plan, Inc. ("DHMP") is a 501(c)(4) corporation operated with the purpose of benefitting and assisting Denver Health and Hospital Authority in the provision of health care services by managing and operating a managed care organization;

WHEREAS, DHMP, in accordance with its corporate purpose has, on a recurring basis, paid dividends and provided revenue to Denver Health;

WHEREAS, recently, a number of events have had an adverse financial effect on the Colorado managed care market, including DHMP; among those occurrences are: (1) a much larger than expected number of Health First Colorado (Colorado's Medicaid program) members losing coverage due to the end of the Covid-19 Public Health Emergency (PHE) and termination of the continuous coverage requirement; and (2) financial difficulties of two large health insurers in the Colorado market whose troubles left them unable to make timely and/or full payments to the Risk Adjustment Program, and that inability then affected DHMP by causing delayed and reduced payments which it would have received from that program;

WHEREAS, DHMP could benefit from receiving dollars it might have received absent certain of the recent occurrences in the managed care market;

WHEREAS, based on its current financial state and projections, Denver Health is in a position to provide cash to DHMP;

WHEREAS, Denver Health has a vested interest in the long-term financial well-being of DHMP;

NOW, WHEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE DENVER HEALTH AND HOSPITAL AUTHORITY THAT:

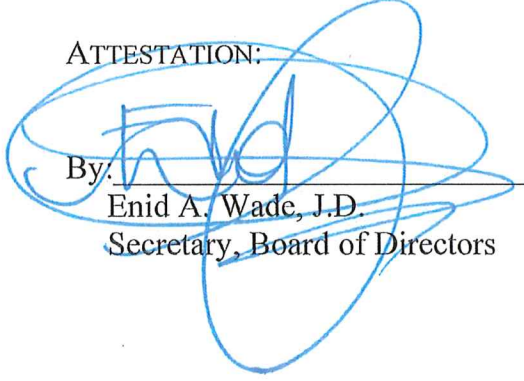
Section 1. The Denver Health and Hospital Authority Board officially approves this Resolution to authorize Denver Health, acting through its CEO, to transfer supplemental funds (i.e., over and above funds that might be transferred in the normal course of operations for services), not to exceed \$10,000,000.00 dollars, to DHMP, and to take any and all such steps necessary to effect such transfer(s), and that authorization shall extend for up to six (6) months from the date of this Resolution.

Section 2. This Resolution shall take effect immediately upon passage.

PASSED AND ADOPTED at a regular meeting this 24th day of October, 2024.

By: 
Patti Klinge
Chairperson, Board of Directors

ATTESTATION:

By: 
Enid A. Wade, J.D.
Secretary, Board of Directors